

Our Ref: BM 051016



4<sup>th</sup> October 2016

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Dear Mr

**RE: BBA Certification of External Wall Insulation**

You will recall that Claire Curtis-Thomas wrote to you all in February 2016 to advise you that BBA had become aware of serious EWI failures which had posed a risk to public safety and requiring Certificate holders advise us of any future failures.

Following our further inquiries and engagement on the issue, we have concluded that it is necessary to undertake a review of all Certified systems of the adequacy of initial survey and structural calculations. The BBA has not come to this conclusion lightly and we believe this review is necessary to provide assurance to the industry and, of course, the public, having regard to the physical dangers involved of system failures at height.

To this end, we require all BBA Certificate holders to supply us with a copy of the initial survey and full details of the structural calculations carried out to determine the required fixing pattern for a recent multi – storey installation of one of your systems. If not readily apparent from the calculation itself, we also require a detailed explanation of the methodology used. If you are not carrying out the work in house, please also include an explanation of the selection process / criteria used for appointing the person(s) who undertake the calculations for you.

Should you have multiple systems covered by BBA Certification, it is only necessary to supply a single set of information.

Armed with this information, BBA will assess the adequacy of the calculation for this specific installation and so form a judgement as to whether the requirements of the Certificate in this regard are being met. Should this be the case, no further action will be required; however, should the BBA have concerns with the methodology or result, additional work will be required, on a case by case basis, as appropriate, at further cost. This will be addressed with any affected Certificate holder on a confidential, individual basis.

The BBA will need to cover its costs in carrying out this significant exercise and so, on receipt of the example data, you will be invoiced in the sum of £4,850. The conclusions will be reported to you in the form of a letter, which will include details of any further action that will be required (if any) to maintain Certification.

I must stress to you the importance of this exercise and therefore the need to state that unless we have received the information required above by **Friday 2<sup>nd</sup> December 2016** we will have to consider initiating

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the process for the suspension of Certification but this will be a condition of last resort if reasonable co-operation has not been provided to us in respect of this serious issue.

I trust that this brief letter has set out the 'next steps' position clearly, but should you require any further information, please do not hesitate to contact me or my colleagues, John Albon ([jalbon@bba.star.co.uk](mailto:jalbon@bba.star.co.uk)) or Oriola Davies ([odavies@bba.star.co.uk](mailto:odavies@bba.star.co.uk)) on 01923 665467.

Yours sincerely,



**Brian Moore**

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